

Powerflush TERMS AND CONDITIONS

Disclaimer Agreement

(United Kingdom)

This Powerflush Disclaimer Agreement ("Agreement") is made between **[Company Name]** ("the Company") and **the Customer** in respect of powerflushing services provided to the Customer's central heating system.

1. Scope of Work

- 1.1. A powerflush is a cleaning process intended to improve water circulation and overall system efficiency by removing sludge, debris, and corrosion deposits within the central heating system.
- 1.2. While the Company will use industry-standard equipment, chemicals, and procedures, the Company does **not** guarantee that the powerflush will resolve all issues affecting the heating system.

2. Existing System Condition & Liability

- 2.1. Central heating systems, especially older installations, may contain components already weakened by corrosion, scale, or wear.
- 2.2. The Customer acknowledges that the process may expose or worsen pre-existing faults.
- 2.3. The Company shall not be held liable for:
 - a) Any leaks or failures occurring during or after the powerflush;
 - b) The failure of radiators, valves, pumps, boilers, or pipework weakened by pre-existing conditions;
 - c) The failure of any components following removal of blockages or sludge that had previously masked an issue.

3. Blockages and System Restrictions

- 3.1. Severe or solid blockages may not be fully removable by powerflushing.
- 3.2. Where blockages remain or additional faults are discovered, further work or component replacement may be required.
- 3.3. Any such additional work shall be chargeable at the Company's standard rates unless otherwise agreed in writing.

4. Boiler Performance Disclaimer

- 4.1. The Company makes no guarantee that boiler performance or efficiency will improve where issues result from:
 - a) Faulty, aged, or failing boiler components;
 - b) Incorrect or inadequate system design or installation;
 - c) Issues with the gas supply or gas installation.

5. Magnetic Filters and Chemical Protection

- 5.1. Where recommended, the Customer is strongly advised to have a magnetic system filter installed and corrosion inhibitor chemicals dosed.
- 5.2. Declining such recommendations may reduce the long-term benefits of the powerflush, for which the Company accepts no liability.

6. Warranties & Guarantees

- 6.1. The Company may provide a workmanship guarantee for the powerflush procedure only.
- 6.2. No warranty or guarantee is given or implied for the existing boiler, radiators, valves, pipework, or other components which pre-date the Company's involvement.
- 6.3. Any decisions relating to manufacturer warranties or service requirements remain solely with the manufacturer.

7. Customer Obligations

- 7.1. The Customer shall ensure:
 - a) Access is provided to all radiators, pipework, and relevant components;
 - b) The Company is made aware of any known faults or system issues prior to commencing work.

7.2. Any delay or obstruction caused by inadequate access may incur additional charges.

8. Acceptance & Confirmation

8.1. By instructing the Company to proceed with a powerflush, the Customer confirms that they:

- a) Have read and understood the terms of this Agreement;
- b) Accept the risks, limitations, and obligations outlined herein;
- c) Agree that the Company shall not be held liable for issues arising from pre-existing system conditions.